

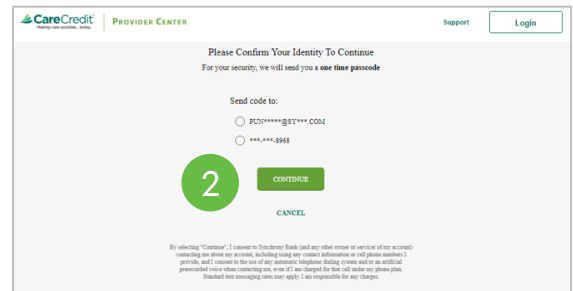
# Logging into Provider Center: One Time Passcode

This security enhancement feature has been added to the CareCredit Provider Center log in process.

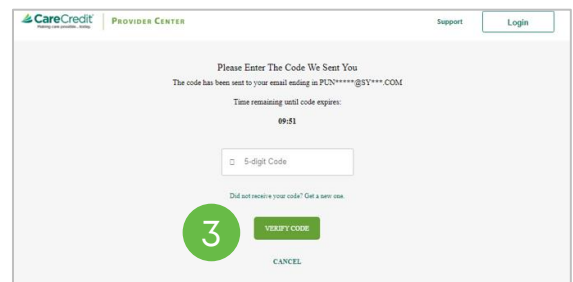
1 Log in to Provider Center at [www.carecreditprovidercenter.com](https://www.carecreditprovidercenter.com).

2 Select the email address or phone number to send the one-time passcode to and click **Continue**.

Selecting the phone number will result in a phone call to that number delivering a verbal one-time passcode.



3 Key the 5-digit one-time passcode and click **Verify Code**.



4 Click **Yes, Link This Device** to enhance security and eliminate the need to key the one-time passcode at next and subsequent log ins.

Selecting **Don't Link This Device** will require the one-time password at next and subsequent log ins until the device has been linked.



Account Users may update user information like email and phone number by going to **Resources & Settings > Manage Users > Edit**.

Account Administrators can update their information in the “My Profile” section. Hover over your name in the upper right corner of the Provider Center dashboard, then click on “My Profile”.